

## General Information Terms and Conditions

**AIR TRANSPORTATION:** Round trip economy airline reservations on regularly scheduled airlines. Airline taxes are NOT included and will be determined 60 to 90 days prior to ticketing. You will be invoiced for these taxes.

**HOTELS:** Rooms with private bath/shower based on double occupancy (two persons sharing). Hotel rating - Deluxe, First Class, Superior Tourist or Tourist are used unless others specified by leader (hotel category is chosen by the group leader). Guest Houses, Retreat Centers & Bed and Breakfasts may have communal rooming arrangements and facilities. Single room accommodation is subject to a surcharge. Hotels are subject to change due to unforeseen circumstances.

**SIGHTSEEING:** As indicated in the itinerary, with fully licensed English speaking guides unless otherwise determined by the leader; entrance fees as indicated are included.

**DEPOSITS AND PAYMENT:** Deposits are required at time of registration and balance is due 90 days prior to departure.

**CANCELLATIONS:** Must be made in writing. Cancellation penalties are determined by the penalties imposed upon Worldwide by the airline carrier, the ground operator, coach company and hotels. **Cancellation penalties will be listed on your invoice and/or on your itinerary or application. Cancellations will be a specific amount plus any unrecoverable charges imposed by our suppliers. Within 45 days of departure, NO REFUNDS unless a date prior to 45 days before departure is listed on your invoice, application and/or itinerary.**

**INSURANCE:** Worldwide Pilgrimage Ministries acts only as an agent for suppliers and is not responsible for any theft, damage, loss of luggage or illness. The forms for all types of insurance coverage are offered to all registrants prior to departure.

**UNUSED TOUR ARRANGEMENTS:** are refundable only when agreed to by hotel, coach company or other providers.

**BAGGAGE:** Since all major airlines are constantly changing their rules regarding checked and hand luggage, we at WWPM suggest that you check with each carrier personally to be sure you are getting the most up to date information. Some airlines even have different rules based on your departure point. Excess baggage charges are very expensive so be sure to weigh and measure your luggage to avoid a big surprise at the check in counter.

**NOT INCLUDED:** Passport, visa fees, excess baggage charges, baggage or personal insurance, inoculations, laundry, telephone charges, mineral water, food and beverage other than those provided on regular menus as provided by WWPM.

**RESPONSIBILITY:** Worldwide Pilgrimage Ministries of Jacksonville, Florida, acts only as agents for passengers and for companies, owners or contractors providing transportation and accommodations or other services of the Tour. Worldwide Pilgrimage Ministries, travel agent, shall not be liable for any loss or damage to baggage or property; or for injury, illness or death or for any damages or claims whatsoever arising from loss, negligence or delay from the act, error, or negligence of anyone not a direct employee under its exclusive control. Transportation companies, airlines, etc. are not to be held responsible for any act, omission or event during the time passengers are not on board air plane transportation or conveyances. Passenger contracts in use by the airlines or transportation companies when used constitute the sole contract between the airline, the transportation company, and passenger or purchaser of the tour, and the operator assumes no responsibility for this connection.

**DEVIATIONS:** Deviations by individuals to the set itinerary will be provided if possible at a charge of \$100 per person plus any charges imposed by airlines, hotels, or other vendors.

**PASSPORT:** Passport must be valid for at least 6 month after your return date.

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